

Partner in Team Effectiveness

Service offerings that move the needle

“Change is the end result of all true learning” – Leo Buscaglia

Customized Actions to Achieve Individualized Goals

Select from this menu or work with Michelle to design a program to move your needle:



Improve Team Performance

- Values, vision, mission alignment
- Ways of working/norm development; coaching
- Communication skills
- Emotional intelligence
- Psychological safety and a learning organization/team
- Issue and conflict identification and resolution



Lead Sustainable Change

- Change theory, strategy creation, and implementation
- Behavioral change management
- Change team coaching
- Influence without authority
- Presentation development and delivery
- Identifying and managing readiness and resistance

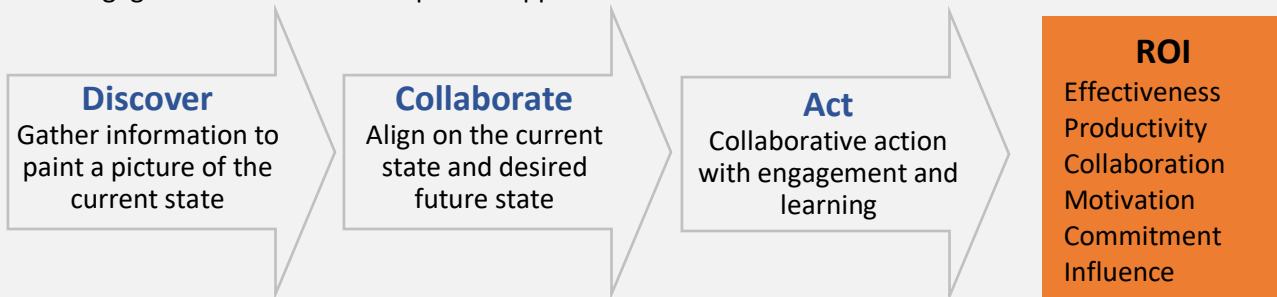


Game-Changing Offsites

- Multi-day, full-day, half-day
- Agenda designed for outcomes
- Experiential learning
- Dialogue and meaning-making
- Master facilitation driving inclusion and outcomes
- Comprehensive recap and next steps report
- In-person or virtual

Thoughtful Approach

All client engagements follow a three-phased approach to ensure ROI:



Assessments and Certifications: HBDI and Whole Brain Thinking | EQ-i 2.0, EQ360 | Leadership Versatility Index | Fearless Organization Scan | DEI Workplace | Certified Executive Coach | Lego Serious Play

About Michelle

Michelle’s passion is partnering with teams to achieve sustainable change by discovering root causes. She is a strategic partner with over 25 years of experience working with organizations of all sizes and disciplines. Michelle has expertise in maximizing team performance, leadership coaching, facilitation, strategic planning, and issue assessment and resolution. Michelle’s operational and revenue-generating success informs her hands-on approach. At the core of Michelle’s achievements is aligning strategy with structure, people, and processes. Michelle holds a master’s degree in organizational psychology and a BS in finance.